How do I choose the right memory care community?



Look, listen, feel, ask questions, take notes. This checklist will help you gather the information you need to compare your options and make a well-informed decision.

	Name	Name	Name
COMMUNITIES YOU ARE CONSIDERING			
CARE PHILOSOPHY			
Encourages resident independence, expression and functioning			
Ensures safety and dignity			
Reduces confusion and agitation			
Minimizes use of medications to control behavior			
Holistic approach including care, cognitive health, social connection and environment			
CARE DELIVERY			
Licensed by the state as an assisted living or personal care home			
Memory care only community			
Comprehensive assessment of resident's current and changing needs			
Individualized care plan for each resident, involving resident, family, and physician			
Medication management			
Visiting therapists, clinicians, and specialists			
ENRICHMENT PROGRAMS			
Scheduled programs 7 days a week			
Customized to resident's strengths, needs, and preferences			
Short, flexible, and success-oriented			
Life skills, exercise, music, art, current events, spiritual and social			
Large group, small group, and one-on-one			
STAFFING			
Licensed nursing staff on-site 24/7			
Dementia care-trained staff on-site 24/7			
Full-time enrichment program director			

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COMMUNITIES YOU ARE CONSIDERING			
ENVIRONMENT			
Current valid certificate showing compliance with all city, county and state health codes			
Accessible, uncomplicated design with visual wayfinding cues			
Ample enclosed, secure outdoor space with seating and walking areas			
Dedicated dining, activity, and relaxation spaces			
Wide walkways, non-skid flooring and supportive handrails			
Secure, calm, and cheerful atmosphere			
Clean and smells good			
Apartments with ADA-compliant toilets, sinks and showers			
RESIDENTS			
Engaged in activities			
Comfortable and well-adjusted			
Well-groomed			
Trusting of staff			
FAMILY SERVICES			
Family support groups, education, and counseling			
Family meetings and involvement in care planning			
Frequent communication about resident's well-being			
Opportunities for families to socialize and dine with residents			
DINING & NUTRITION			
Dietitian-approved menus			
Accommodations for residents' dietary requirements			
Breakfast, lunch, and dinner			
Anytime snacks and beverages available			
Food presentation techniques that ease and encourage eating			
SERVICES & AMENITIES			
24-hour staff			
Housekeeping, linens, laundry, and maintenance			
Guest parking			
Beauty salon and barber shop			
Pets allowed			
Emergency alert system or pull cords			

	Name	Name	Name
COMMUNITIES YOU ARE CONSIDERING			
CONTRACT DETAILS & FEES			'
Move-in/community fee			
Security deposit			
Recurring monthly fees (pet, parking, meals, etc.)			
Utilities extra			
Fee/rent increase frequency			
Length of lease			
Move-out policy (required notice)			
Billing & payment options (ACH, check, etc.)			
IMPRESSIONS			
What aspects of the community stood out to you the most?			
What are your thoughts, feelings and observations after your visit?			
What was your overall impression?			
What was your overall impression:			
COMMUNITY:			
			
COMMUNITY:	_		
COMMUNITY:			
			